



**May peace, joy, hope and happiness be yours during this Holiday Season and throughout the New Year.**

Our Holiday closings will be:

December 23rd      Closed

December 26th      Closed

January 2nd        Closed

### **Collection Tip of the Month**

Under the Telephone Consumer Protection Act (TCPA), calling cell phone numbers using an “automatic telephone dialing system” can cause legal problems for providers and revenue cycle companies trying to contact patients to pay their outstanding account balance.

The TCPA (47 U.S.C. 227, 47 CFR 64.1200) prohibits the use of an “automatic telephone dialing system” to contact “any telephone number assigned to a cellular telephone service” without “express prior consent” from the party being called.

More than two-fifths of American homes (45.4%) had cell phones and no landline phones in the 2nd half of 2014 – a 4.4% increase from a year prior, and double since 2008. About 44.1% of all adults (106 million) lived in wireless only homes — and the same for 54.1% of all children (40 million children). In addition, a sixth of American homes (14.9%) still had a landline, but received all or almost all calls on their cell phones.

To reduce the risk of legal fees associated with calling cell phones, we suggest adding the following language to your current MEDICAL TREATMENT AUTHORIZATION AND CONSENT FORM:

You agree, in order for us to collect any amounts you may owe, we or an associated third party may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or e-mails, using any e-mail address you provide to us. Methods of contact may include using pre-recorded/artificial voice messages and/or use of an automatic dialing device, as applicable.

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CDA employees and their children led by Chief Fun Officer, Kristy Chaney, participated in the Streator Holiday Light Parade held on November 26th. The float was themed as a Hot Cocoa Stand. The employees passed out hot chocolate packets and candy canes to hundreds of children lining the parade route.



## How Can I Earn CEU's By Attending a CDA Seminar?

Many of you belong to various professional medical office management associations and are looking for industry professionals to conduct a seminar at your local or state meetings. CDA is now offering a free seminar called "9 Red Hot Ingredients to Fire Up you're A/R Collections in Just 30 Minutes a Week?" for your medical or office managers association. We will be conducting a seminar for the American Association of Professional Coders in February and they will receive 2.0 CEU's towards their professional certification for attending. Also, we were approved by the American Academy of Medical Administrators are allowing their members 1.5 CEU's for attending a live seminar or webinar.

You can view a short video on the seminar by going to <https://www.cdac.biz/spiceitup>

If you are interested in learning more about how you can bring our seminar to your association, please call Dave or Tony.

## Thank You For Your Trust!!

We are looking to help more clients like you. The greatest form of flattery is when one of our clients refers us to one of their colleagues. If you know someone that can benefit from our services, let us know and we will be glad to follow up.

## Chef Dave's Kitchen

### Dave's Christmas Cheese Balls

#### Ingredients:

2 packages (8 oz each) cream cheese, softened

2 cups (8 oz.) shredded sharp cheddar cheese

1 tablespoon finely chopped onion

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1 tablespoon dices pimientos

1 tablespoon dices green pepper

2 teaspoons Worcestershire sauce

1 teaspoon lemon juice

Chopped pecans, toasted

Pretzel sticks

Assorted crackers

**Directions:**

In a large bowl, combine the first seven ingredients. Shape into golf ball size balls. Roll in pecans. Insert a pretzel into each ball for individual serving. Cover and chill. Remove from the refrigerator 15 minutes before serving. Serve with crackers.

All the best,

Tony Muscato, VP of Sales

[www.CDAC.biz](http://www.CDAC.biz)

